

## **COVID-19 Patient Drive-Thru Sample Collection**

### **What to Expect:**

Your healthcare provider has determined your need for COVID-19 testing and an order has been sent to the drive-thru sample collection site: **Northwood Centre 1940 North Monroe St. Tallahassee, FL 32303**. The sample collection site will be open Monday – Friday from 11 am – 6 pm.

Please read the following instructions carefully.

1. You should proceed to the sample collection site once an order has been sent from your provider – **an order must be received** to perform sample collection. If there is no physician order at the drive-thru sample collection site you will be directed to leave the line.
2. Limit the number of people in your car to only the person being testing and a driver, if necessary.
3. **Stay in your car at all times!** Leave your windows up until asked to roll them down, then roll your window back up.
4. Provide the name of your ordering physician and a valid ID for verification – this will be matched to the order from you provider. **You must have an ID** for sample collection to be performed. Without ID you will be asked to leave the line.
  - a. Undocumented patients may bring any type of ID (non-government issued ID is OK).
5. A nurse will ask you to lower your window and swab your nose or mouth.
6. Once you have been swabbed, roll your window back up and return immediately to your home and follow you physician’s instructions. No documentation, work/school excuses or treatment will be provided at this site.
7. All samples will be sent to the lab for COVID-19 testing.
  - a. **DO NOT** contact your lab for results.
  - b. Your ordering healthcare provider will receive your results.
  - c. **Current turnaround time for testing is approximately 4-5 days.**
8. Contact your primary healthcare provider for any questions.
9. Check [www.TMH.org/Coronavirus](http://www.TMH.org/Coronavirus) for community updates.

