



Notice about nondiscrimination and accessibility requirements

Discrimination is Against the Law

Tallahassee Primary Care Associates, P.A. (TPCA) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Tallahassee Primary Care Associates, P.A. (TPCA) does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Tallahassee Primary Care Associates, P.A. (TPCA):

- **Provides free aids and services to people with disabilities to communicate effectively with us, such as:**
 - **Qualified sign language interpreters**
 - **Written information in other formats (large print, audio, accessible electronic formats, other formats)**
- **Provides free language services to people whose primary language is not English, such as:**
 - **Qualified interpreters**
 - **Information written in other languages**

If you need these services, contact your TPCA Physician Office (a full listing of all offices and phone numbers can be found on our website www.TallahasseePrimaryCare.com), or contact the TPCA Compliance and Privacy Office at 1-850-297-0114.

If you believe that Tallahassee Primary Care Associates, P.A. (TPCA) has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

TPCA Compliance and Privacy Officer
1803 Miccosukee Commons Drive, Suite 101
Tallahassee, Florida 32308
Phone 1-850-297-0114, Fax 1-850-297-0314,
Email Compliance@TallahasseePrimaryCare.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Compliance and Privacy Office is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

[Complaint forms are also available here](#)